

13. Servicing conducted under the program must be carried out in line with the manufacturer's time and kilometre recommendations.
14. Service due dates are taken from the warranty start date of the vehicle.
15. The program provides a capped price for each of the scheduled services:
  - (a) labour;
  - (b) parts (subject to parts listed in the specific Kia service schedule in the Owner's Manual)
  - (c) lubricants; and
  - (d) sundries,  
but only to the extent the above items are covered by the relevant scheduled service.
16. The program does not cover items that require replacement or repair due to excess wear and tear, misuse or a lack of maintenance as described in the Service and Warranty Manual.
17. Any form of tuning or modification to your vehicle will invalidate the program, without the need for evidence that the tuning or modification has adversely affected your vehicle.
18. The program is assigned to the vehicle and not the owner. Therefore the program scheduled maintenance servicing is transferable to subsequent owners but cannot be transferred to another vehicle.
19. If any scheduled maintenance service is missed, when your vehicle is presented for its next scheduled maintenance service the cost may revert back to the individual dealer servicing costs. Additional work may also be required (at additional cost).
20. The capped prices for each scheduled service may be amended from time to time to reflect changes such as the cost of labour, parts, lubricants and other materials. Please check with your authorised Kia dealer to confirm the capped price for your next scheduled service at the time of booking.
21. The complimentary Roadside Assistance provided when the vehicle is returned for service under the program is only applicable for vehicles less than 5 years from the warranty start date.
22. These Terms and Conditions may be amended from time to time. Amendments will be published on the Kia website and will take effect immediately on publication.

Contact your local Kia dealer or visit [www.kia.com.au](http://www.kia.com.au) for full terms and conditions.



# Capped Price Servicing



## Connect



The Power to Surprise

Kia Motors Australia  
350 Parramatta Rd, Homebush, NSW, 2140

[www.kia.com.au](http://www.kia.com.au)



The Power to Surprise

## Welcome to Kia Connect.

When you purchase a new Kia, you have the assurance that it's been built to the most exacting standards, using cutting edge engineering and high quality materials. And by following your vehicle's service schedule, you'll enjoy fun and trouble-free driving for a very long time.

To make that even easier, we've capped the price of all scheduled services for the first 7 years or 105,000km. Kia Capped Price Servicing\* gives you the certainty of knowing up front the maximum cost of your vehicle's next scheduled service. It also means no unexpected surprises once the work's been done, plus you can take your vehicle to any authorised Kia service centre in Australia, and get exactly the same deal.

In addition, every time you have a scheduled service completed by an authorised Kia dealer, your Kia Roadside Assist membership will be renewed for an additional 12 months - for free.

You can read more about your vehicle's servicing schedule in the Owner's Manual, while for specific servicing costs either visit [kia.com.au](http://kia.com.au) or have a chat with your local Kia dealer.

### How often do I need to service my Kia?

Kia's recommended scheduled service interval is every 12 months or 15,000 kilometres, 6 month or 7,500 kilometres for T-GDI (Petrol Turbo) vehicles - whichever comes first. It is very important to make sure you stick to this schedule, not doing so could affect your vehicle's performance and impact on your warranty.

In addition, you may need to have additional checkups - such as oil, brakes and transmission - if your driving routine includes the following:

- Repeated short distance driving
- Driving in dusty or sandy conditions
- Driving through water crossings or in boggy conditions (even if it's a 4WD)
- Driving for extended periods when it's either very hot or very cold
- Towing a trailer or caravan
- Driving at high speed for prolonged periods.

### Why do service costs vary?

The work that's required to service your Kia will vary from one scheduled service to another, depending on what needs to be done. Some things cope better with wear and tear, others need to be replaced more often. As a result, some services may take longer to complete, and your Kia technician may have to replace more parts or use extra materials.

But even though the cost from service to service may vary, we've capped the maximum price for each one so you'll always know up front what it's going to cost.

### Why should I have my Kia serviced at a Kia dealer?

No one knows Kia vehicles better than the highly skilled Kia-trained technicians at an authorised Kia dealership. They are kept up-to-date with the latest service information and know the ins and outs of every model. Just as importantly they'll only use Genuine Kia parts (which are covered by a 12 months / 20,000km warranty), ensuring your Kia remains 100% genuine. And that's not just good for worry-free motoring, but it's also a great way to maintain your vehicle's value. Similarly, because your Kia dealer keeps a permanent record of your service history, it will be easier to resell or trade-in your Kia down the track.

### Terms & Conditions.

**These Terms and Conditions govern the operation of the program at authorised Kia dealers and are effective from 01/10/2014.**

1. The program will provide the opportunity to obtain a capped price service for the first 7 x 15,000km interval standard scheduled services only. 14 x 7,500km interval standard scheduled services for T-GDI (Petrol Turbo) vehicles.
2. The program covers the cost of the genuine parts, lubricants and labour involved in servicing the vehicle for the first seven (7) (fourteen (14) for T-GDI equipped vehicles) manufacturer's standard scheduled maintenance services (7 years or 105,000km, whichever occurs first).
3. The program's scheduled maintenance servicing is only applicable to new vehicles sold after the 01/08/2008.
4. The program applies from the Manufacturer's Warranty start date as set out in the Owner' Service and Warranty Manual (or recorded on Kia's database) for up to seven (7) years or the first one hundred and five thousand (105,000) kilometres of driving, whichever occurs first
5. Expiry date/km for the program is ninety (90) months or one hundred and ten thousand (110,000) km after the warranty start date of the vehicle.
6. The program is only applicable to vehicles imported and distributed by Kia Motors Australia and sold through authorised participating Kia dealers.
7. The program can be carried out at any authorised participating Kia dealer service department Australia wide.
8. GST is included in the price.
9. The program's scheduled maintenance servicing does not include additional maintenance or repair for wear and tear items such as tyres, brake pads, bulbs, drive belts and fluid top ups between services, etc.
10. You cannot claim both a specified distance service and the corresponding time period service separately.
11. The program applies only to the standard scheduled maintenance services as outlined in the Service and Warranty Manual and excludes supplementary maintenance services.
12. The program's scheduled maintenance servicing does not include additional maintenance and repairs that may be recommended by your Kia dealer to suit your particular driving conditions. Your Kia dealer will advise if any such additional items require attention prior to the works being undertaken. Your consent will be requested before your authorised Kia dealer completes those additional works.

